

Minutes HLA Committee meeting 05/09/2008

Present:

Sue Brown (Chair), Robert Taylor, Nick Martin-Clark, Chris Graham, Delsie Grandson, Anne Crellin (Minutes), Scott Russell, Emeka Ekeowa

Apologies:

Selim Buyukdogan

<u>Minutes of last meeting</u>	
MATTERS ARISING:	
Sue had received the March and April minutes and would bring copies to next meeting for checking and adding to the web-site	SB
SB had met with Malvinder and had written a letter re. the transfer of money to from the Abbey accounts to the HSBC - will check these have been done.	SB NMC
SB had received a cheque for the remainder of the £700 grant from HfH, handed to NMC to pass to Selim.	SBu/CG
Selim to upload the draft constitution to the web site. CG to locate Camden constitution.	
Outreach – MNC advised nothing in the draft constitution regarding our policy on affiliation of local groups under HLA as an umbrella organisation.	
Office space - agreed this to take back seat due to current funding levels.	
Digital Aerials – feedback on Panel meeting last night which had big discussion around this item. CG advised LLN website has links for this issue. EE advised of his discussion with manager last night around BBC/ITV changing the way they offer their services e.g. free which may impact on Sky’s charging policy. SR feels this issue needs to go to the press.	
Some aerials are included in Decent Homes programme; some in electrical upgrades; some independent.	SBu
RT advised he has spoken with satellite engineers who advise they could complete for a fraction of cost.	All
NMC asked – could it be that these are neither an ‘improvement’ nor a ‘repair’.	SBu
EE advised Council will not remove cables as many have telephones using these.	
SB raised that council have stated there is a problem with cables. AC advised this is from illegally installed equipment only. NMC suggested a formal digital aerial policy.	SBu NMC

	<p>Finances – Selim still to forward names and addresses needed to Emeka. DG asked if D/Homes bills will be quarterly with service charge? NMC advised a separate invoice will be issued and can be paid as a D/Debit.</p> <p>AGM – SB feels HLA should suggest something for Paul Bridge to say at AGM. Selim financial report outstanding NMC to get in touch with FLAG outstanding</p> <p>Complaints – NMC and SB pursuing complaints ongoing.</p> <p>HLA Web-site – any comments please forward ASAP to Selim.</p>	
<p>1</p> <p>2</p> <p>3</p> <p>4</p>	<p><u>AGENDA</u></p> <p><u>Finance</u> Need Selim/accountant to produce accounts for AGM. SB to liaise with Selim prior to AGM.</p> <p><u>Correspondence</u> SB is receiving small but steady flow of correspondence from web-site. One in particular from a resident who is facing legal proceedings; SB has contacted John Stevens (who previously offered legal advice) for assistance. HfH have continued with court proceedings even though the leaseholder has offered to pay amount; court have given her time to counter-claim. EE advised he has had problems with legal department regarding his service charge and was sent a court date. SR advised he has forwarded comments with the 'Estate Monitoring Form' and had no response but eventually did get to speak to a manager. Email – general discussion around options for email following comments that some emails from leaseholders have 'bounced'. Currently these are forwarded to Sue's email address but if box is full these are bounced. Possible hotmail account with officers to have access. AC suggested SB can ask IT support to add auto-archive to her work email which frees up extra space.</p> <p><u>Outreach Officer</u> NMC advised he wants to retire from this role and will ask for nominations at the AGM. EE will consider taking on this role. CG will do a FAQ for the web-site and needs standard questions that are 'literally' frequently asked..... please send him examples.</p> <p>AGM SB report, would like some assistance, NMC agreed to assist. Mailshot: NMC has put together a letter to leaseholders as a reminder, all agreed content but felt that 3000+ letters is costly given limited timeframe between now and AGM and suggested</p>	<p>SB/SBu</p> <p>All</p>

5	<p>Decent Homes year 2 leaseholders only – this is approximately 440 and more manageable and cost-effective.</p> <p>Volunteers to fold letters/envelopes: AC/EE/DC/NMC next Tuesday.</p> <p>Also phone calls NMC to circulate list.</p> <p>Quick review of agenda given time factor (room booked until 9p.m.</p> <p>NMC raised issue of constitution – to discuss further with SB</p> <p>Meeting Closed</p> <p>Next Meeting 03/10/2008 7 p.m.</p>	
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