

**Haringey Leaseholders' Association
Committee Meeting
Meeting held on Friday 20th of July 2013 at 50 Trinity Road**

In attendance

Committee:

Sue Brown (Chair) (SB)
Rita Batzias (RB)
Anne Gibson (Treasurer) (AG)
Nick Martin-Clark (Secretary) (NMC)
Lukie Hewat (LH)
Philip Hettiarachi (PH)
Tome Moniz (TM)
Kate Worley (KW)

Apologies:

None

The meeting was opened by Sue Brown at 13:30

1) Thank you to LH

SB thanked LH for hosting both the meeting and the envelope-stuffing which had been underway since 9am.

2) Minutes of 13th June

a) Accuracy

Spelling was corrected at 2 b) and 4 where 'main thing' was also expanded to 'main thing for the agenda for that meeting'. Additionally at 6, 'not subletting' was expanded to 'the ban on subletting' and at 7 it was not 'SG' but 'AG' who reported on the CAB. The phrase 'and therefore it was not legal for HfH to charge for it' was added. The minutes were agreed for accuracy.

b) Matters arising

- *Tyrer-Roxborough*

SB said NMC and LH had spoken in person to Tyrer-Roxborough. LH said they might be able to help in the office. KW asked on what basis. Pro bono might work. SB said that we can talk to them again once the office is open. LH showed their business cards. NMC said that they offered a free 20-minute consultation. PH said he had already recommended them. KW asked what their specialism was. SB said it was housing. LH said we had promised to send Tyrer-Roxborough an email explaining what we wanted. Perhaps any response could go on the website? SB said that could lead to problems. SB would draft an email once we had the office.

- *Database*

PH said he was still on N17 and had done about 25%. SB gave him the committee's thanks.

- *Levy*

It was agreed to focus on this once the office was in place.

- *Removal of leaseholder board member*

SB said she had received a letter from Claire Kober but nothing from UK-Engage.

- *CAB*

SB to follow up.

- *Appeal*

Both MPs had responded by sending letters saying effectively 'It's a legal matter' and HLA responses had been drafted.

- *FLAG*

PH starting to get involved. PH said a list of future works was important. SB said she had forgotten to bring the list from the Asset Management Panel. KW said that near her major works were being done on the basis of old surveys even though re-tendering was taking place everywhere else. SB said major works were on the agenda for the next meeting with A K-O. PH said they had to supply tender offers if requested.. KW said she would report that back. SB said the list was not big because of the retendering. HfH had failed to follow EU laws. SB said it was important for someone to go to the Asset Management Panel as she could no longer attend.

- *Finance Panel*

This was now taking place from 5:30 to 7. AG asked when the next one is. AG will check. PH would also like to go. AG had tried to attend the Asset Management Panel but there had been a mix-up over the date.

- *Recognition application*

This had gone in. Joe Boake had asked for some details and SB had replied. How long will it take? NMC asked when the board would meet to give approval.

- *Committee meeting on 8th August*

Still on. KW offered to host. LH also offered. RB said she preferred the Civic as she was not well and attending was difficult. It was agreed to hold the meeting at KW's for 7pm.

3) Future work

a) Office

The meeting with A K-O will be key. SB said that HfH are using the Commerce Rd premises. KW said we need a room. SB said privacy was important and having a waiting area out of earshot. A locked filing cabinet, a desk, 2 or 3 chairs were needed. Bob Towersey may still have old filing cabinets as they had been given to him 3 or 4 years ago at the Sandlings. AG asked if the keys were still there. SB said the locks can be changed.

SB said she had not heard from Molly Ejon who had offered to staff the office on Friday afternoons. SB to recontact here. TM said he could do some Saturdays. NMC said he could too. LH said a lot of people had issues with understanding communications from HfH. SB said HLA could help with that. KW said that protocol letters would be useful. AG said HLA could build up a database of queries. PH said he had started this and put a spread-sheet into drop-box. It was a way of keeping track. LH said this had been mentioned to Tyrer-Roxborough. KW said Tyrer-Roxborough might have an 'idiot's guide' to the kind of services they could provide. This would save time and costs overall. AG said she would be coming to the A K-O meeting.

b) Outreach

FLAG is a start. After summer HLA can target estates affected by major works. SB had asked Nesan for a list of key leaseholders who had been willing to give their names. NT had offered to pass on messages but SB wanted to set up groups. SB said some key leaseholders wanted to stay incognito. SB said she was one of them as she didn't want people knocking on her door. NT had not responded. SB said this had to be taken up with A K-O. LH said reaching good people was very useful for getting things done.

c) Panels

SB said these were important as they provided information. LH asked who could attend. Anyone who is a tenant or a leaseholder except for the Scrutiny Panel. KW asked which panels needed covering? Repairs; Asset Management; TEMP; TenantsøParticipation Panel. SB said the TenantsøParticipation Panel is run by Joe Boake. NMC asked if that panel should be avoided. KW said it was good to build up specialisms. LH did not want to go. KW offered to go to TP Panel. SB said that the Finance Panel was a bit cliquey. PH said he would go to the Repairs panel. PH asked if the HfH website had a list. SB said there was no good info. LH said the dates given were often incorrect. SB said everyone should go to the Leasehold Panel. The next was on 24/7. SB said that panels were only advisory.

4) Meeting with A K-O

SB said that she was looking at people being billed for repairs that had not been done. Something was wrong with the system. Like AGø roof. PH said this was the role of key leaseholders. SB said that now they had stopped having separate meetings for key leaseholders. SB said she had not been receiving quarterly lists of repairs as a key leaseholder. SB said key leaseholder idea was not active. This was to be brought up with A K-O. KW said she would be seeing A K-O earlier that day.

SB showed the agenda for the meeting. In addition they needed to discuss CAB charge, key leaseholders and the Core Group. Someone from the HLA should be on that. Anne Goodhew currently goes but would probably be happy for someone else to go. SB wanted an HLA representative. The Core Group was not meeting at present. NMC suggested leaving out the Core Group until major works were being discussed.

LH said A K-Oø promise about responding to phone-calls was not working. SB said a new call centre was being set up.

5) Recognition application

This had already been discussed. SB said the training offered was useless. Joe Boake had asked about LH being co-opted. NMC asked if recognition was on the agenda for the board meeting of 23/7.

6) 2nd class leaseholderøcampaign

AG said that the wording of the letter was not clear and that the tone made her feel depressed. LH said that she found the sentence -Youøve been declared a 2nd class leaseholderøworrying as it might be libellous. AG said it was a real attack on HfH and could affect the chances of getting an office. KW said it would be interesting to get feedback. AG was against the wrist-band idea. NMC defended the mail-out as a good campaign and said that the HLA needed to respond to an issue such as some leaseholders losing the vote. PH asked for the total cost. NMC said £890. The meeting voted in favour of the campaign (5 in favour, 2 abstentions).

7) Legal case

The meeting closed at 15:45