

Haringey Leaseholders' Association Committee Meeting

Meeting held on Tuesday 27th November 2019 at Commerce Rd Community Centre, N22

In attendance

Committee:

Sue Brown, Chair (SB)
Margaret Clapson, Treasurer (MC)
Peter Gilbert, Observer (PG)

Nick Martin-Clark, Committee Member(NMC)
Kevin Mann, Committee Member (KM)

The meeting was opened at 7:10pm

Apologies:

Lloyd Grandson, Michael Hardy, Michael Blasebalk, Barbara Fenning

Minutes of 19.8.19 and 16.9.19:

Agreed for accuracy

Matters arising

This meeting was taking place today because the meeting scheduled for the 4th of November had had to be cancelled for lack of anyone to take minutes. SB said that Marlene, a leaseholder she'd met at the LIF on Saturday 19th November, had said she would take minutes but she is in India over the winter. At that meeting Linda Royles talked to two other leaseholders who would be interested in a further doors meeting. She might have their contact details.

The GM in September went very well with 36 attendees. MC wants to add the GM contacts to the previous AGM ones.

KM suggested getting some cards printed up. They should be general. He said he could get a good rate. Will find out cost. Postcard size might be best.

Treasurer's report

£183 for the Post office is paid. £56.27 is owed to Nick for the dotdigital and DM club invoices. NMC to give SB Dipak's phone number so that Ltd Co accounts can be done. MC asked what was going to happen to the money in that account. SB said it was governed by the rules in the Innovation into Action grant. NMC to do paper copies of invoices for MC. MC may buy a printer. As of 1st October balance was £6,359.61.

KM said he had a cheap, excellent, printer. Will tell us what brand. He offered to print off minutes if HLA paid for ink cartridges from time to time.

Doors issue

HfH did take notes at our last meeting with them but some of the questions weren't picked up. The responses from HfH were discussed. HLA has now sent follow-up questions. HLA have asked for another meeting this time hopefully Manley Murray will be present. Chinyere has said she will help with that. Michael Hardy had sent an interesting email recently about the real cost of doors. KM has made a FoI request re doors and is expecting a response by 10th December. HLA has also raised questions about late invoices and these have been sent to Leasehold Services.

Schedule of Rates

KM showed the meeting an email from Chris Liffen about the use of 'irregular' SoR codes. The example was 'No Smoking' signs being charged under the code for 'No Parking' signs. KM has not yet responded to Chris Liffen's email of 9.10.19. KM will hopefully provide examples of where this 'ad hoc' approach to coding has caused genuine disadvantage to leaseholders.

Update on LIF

SB, MC & Peter Gilbert attended. Tracey Downie is the new Head of Income Mgt. TD wanted to set up a working group to discuss improved communications. Leasehold satisfaction was down to 35%.

MC said she had been contacted about a meeting, had given SB's name as HLA representative but SB had not been contacted.

No date for the next meeting has been fixed. SB wanted an HLA meeting with TD. TD was due to phone SB.

The meeting covered repairs and then TD spoke about consultation. There was no discussion of the charring of the LIF. Service charge booklets were not discussed.

Update on resident engagement situation

NMC said a relatively positive email had been received from Chinyere confirming that the 2007 Recognition Criteria were being applied by HfH. CU had however also referred to having 'some flexibility' and the HLA should find out what that meant. The HLA had had to threaten yet more legal action before CU responded however.

HfH Company Secretary's refusal to talk to HLA

This item was still under discussion

AOB

The Information Tribunal has joined HfH as a party to the case seeking disclosure of the RSP report.

KM will email copy of new contractors being chosen this year for future HLA discussion.